



TOWN OF CHAPEL HILL
Housing and Neighborhood Services
Planning Department
405 Martin Luther King Jr. Blvd.
phone (919) 969-5059
goodneighbor@townofchapelhill.org
www.townofchapelhill.org/landlord

Tenant Information Sheet

Town of Chapel Hill's Landlord Partnership Program

Welcome to the neighborhood! We are glad to have you here. As a resident of a Chapel Hill neighborhood, you must comply with all Town rules and regulations. Below are regulations that may directly apply to you.

Information is provided below about the following topics:

- Occupancy Limits
- Noise Regulations
- Parking Regulations
- Residential Trash Regulations
- Resources

For more information about all Town regulations, visit www.townofchapelhill.org/ordinances or contact the Housing and Neighborhood Services Division of the Town of Chapel Hill Planning Department at 919-969-5059.

For more information about the Landlord Partnership Program, visit:
www.townofchapelhill.org/landlord

OCCUPANCY LIMITS

No more than four unrelated people can reside in a dwelling unit (for example, in a single family house or on one side of a duplex).

Violators could be fined up to \$100 per day for the first offense, \$200 per day for the second offense within 180 days, and \$500 per day for a third offense within 365 days.

Having more than six unrelated persons in a dwelling unit is a violation of the NC Fire Code and could result in a civil penalty in the amount of \$500 per violation for everyday the violation continues.

Have questions? Contact the Chapel Hill Planning Department at 919-968-2728 or the Fire Department 919-968-2781.

NOISE REGULATIONS

The Town of Chapel Hill Code of Ordinances states that any “unreasonably loud noise, particularly during nighttime” which may interfere with neighboring residents may be charged with a violation.

This may include:

- Yelling and shouting
- Loud parties
- Sound amplification equipment, television, or musical instrument
- Horns and signaling devices
- Vehicles not operating with original manufacturer-provided muffler, or equivalent, in good working order
- Exterior and mobile loud speakers
- And other loud noises

How can you tell if you are being too loud?

To give yourself a sense of how loud is too loud, stand at the property line outside your house. If you can hear the noise from your house as loud as someone speaking to you normally from three feet away, the noise level is likely too high.

PARKING REGULATIONS

For residents in the Northside and Pine Knolls Neighborhoods: A maximum of four cars is allowed on a lot (including parking on the side yard and back yard). Parking is only permitted in designated areas on a property (not on undesignated areas in front yards or on grass). Violators could receive an immediate \$100 fine and could be fined \$100 per day if the violation is not addressed.

In the Northside neighborhood, the parking area may only comprise 40% of the front yard. In the Pine Knolls neighborhood, the parking area may only comprise 30% of the front yard.

If you are unsure if you live in the Northside or Pine Knolls neighborhoods, ask your landlord. Or visit www.townofchapelhill.org/communityplan for a map of the neighborhoods.

For residents in neighborhoods other than the Northside and Pine Knolls Neighborhoods: Parking must be clearly defined by an all-weather surface or gravel (parking is not allowed on undesignated areas in front yards or on grass), and the parking area may only comprise 40% of the front yard.

Residential Parking Permits

Residential parking permits are required in order to park in Chapel Hill's special parking zones. These zones are designated by parking signs. Residential parking permits cost \$25 per year, and guest and temporary permits are available. For more information, visit www.townofchapelhill.org/parking

RESIDENTIAL TRASH REGULATIONS

The Town of Chapel Hill provides weekly curbside garbage collection. Garbage is to be placed in roll-out carts, and the carts are to be placed at the curb by 6 a.m. on collection day. The roll-out carts are to be removed before 7 p.m. on the same day. Failure to remove the carts from the curb may result in a \$25 per day fine.

In Chapel Hill, trash pick-up days are either Mondays or Tuesdays (unless there is a holiday). For more information about your trash pick-up day, visit www.townofchapelhill.org/trash This webpage has a link to a map that is searchable by address and states when trash is picked-up.

Trash Tips:

- Place carts or cans where a collector can conveniently get to them.
- Use Town-provided roll-out carts or cans no larger than 32-gallons.
- Cans should have tight-fitting lids that are water-tight and fly-proof.
- Put all garbage and household refuse in watertight bags before being placed in refuse receptacles.
- Wash roll-out carts with soap and waters as needed.

Wondering what to do with furniture, appliances, and other bulky items?

Furniture, large appliances, televisions, electronics, bookshelves, carpet, large rugs, lawn mowers, grills, mattresses, box springs, etc. are collected from the curb for a fee upon request.

The fee is \$15 for up to three items and \$5 for each additional item. Call 919-969-5100 to schedule a collection prior to items being placed at the curb.

RESOURCES

Town of Chapel Hill Planning Department: Contact the Housing and Neighborhood Services Division of Planning Department by calling 919-969-5059 or email goodneighbor@townofchapelhill.org

UNC Office of Fraternity & Sorority Life and Community Involvement: The Office of Fraternity & Sorority Life and Community Involvement provides resources and coordinates services to assist students in transitioning to off-campus living. Contact the Office for information including where to find housing, signing a lease, roommates, rights and responsibilities, parking and transportation, being a good neighbor, and safety and security. Contact information: Call 919-962-8298 or email bachenhe@email.unc.edu or visit <http://deanofstudents.unc.edu/offcampus>

Questions about your lease? If you are a University of North Carolina at Chapel Hill student and you have questions about your lease, contact Student Legal Services for assistance. For more information, visit <http://www.unc.edu/student/orgs/sls/legal>

Concerned about the safety of your apartment or house? The Chapel Hill Police Department routinely conducts safety surveys of residences and businesses. The officers use techniques from the Crime Prevention Through Environmental Design concept; they evaluate the physical aspects of the property and make recommendations for increasing the safety of the unit. For more information, visit <http://www.townofchapelhill.org/index.aspx?page=627>

Are you a student living off-campus? Visit www.townofchapelhill.org/offcampus for more information about off-campus life.

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